

WELCOME TO

HUB²⁴

LET'S GET STARTED

AT A GLANCE

1.

Welcome onboard

2.

Experience our award
winning InvestorHUB

3.

Your home page

4.

See how your portfolio is
shaping up

5.

Keep everything up to date

6.

Moving your money

7.

Reporting at your
fingertips

8.

Keeping you informed

9.

Your account on the go

10.

We're here to help

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In your welcome email, you will have received:



Your Login ID



A URL to InvestorHUB



Dear Paul,

Welcome to HUB24 Invest

Your account is now ready to use. This email contains important information to get you started.

Account name	P&D Williams Pty Ltd ATF Williams Superannuation Fund
Contact person	Paul Williams
Account number	64037494
Adviser details	Jock Nicholls (03) 8092 5961 JockNicholls@redgumplanning.com.au

Getting started

You're now able to login and view your account through InvestorHUB. Through InvestorHUB you'll be able to view the details of your account including investment holdings, cash movements and view important notifications. You will also be able to update your contact details and download reports (including your Annual Investor Statement and Tax Statement).

Your login details

Login ID	75575289
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To access InvestorHUB, you'll need to activate your login ID and create a password. To do this, simply [click here](#).

Getting the most out of InvestorHUB

InvestorHUB is fully compatible and accessible via popular mobile and tablet devices giving you access to your account anytime and from anywhere. To access your account, visit my.hub24.com.au, or click the tiles below to download our iOS (iPhone/iPad) or Android apps.



Updating your details

We recommend you review your account details we have recorded for you via InvestorHUB. If you need to make any changes you can do this online through InvestorHUB, via your adviser, or by calling our Client Services Team on 1300 854 994.

Deposit details

If you'd like to make a deposit into your account, you can:

1. Send us a cheque
2. Complete a direct debit request, or
3. Transfer funds from your bank account using BPAY or EFT using the details below:

Bank	HSBC Bank Australia Limited
Account name	HUB24 Custodial Services Ltd
BSB	342-011

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EXPERIENCE INVESTORHUB

1

Simply click on your URL to activate your InvestorHUB login.

2

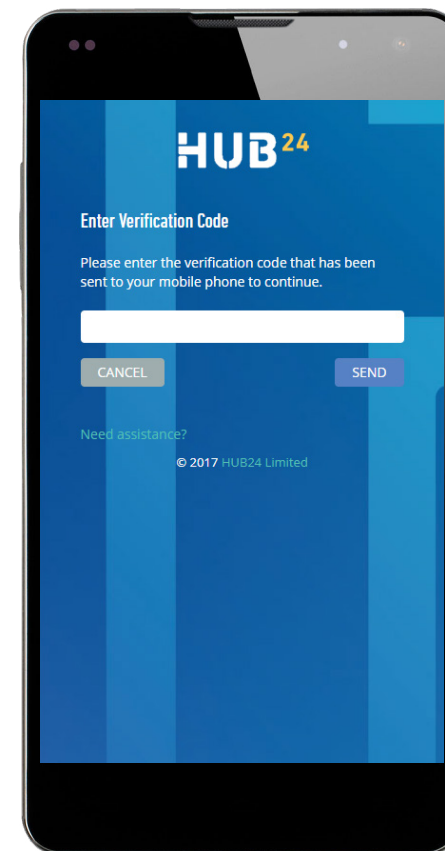
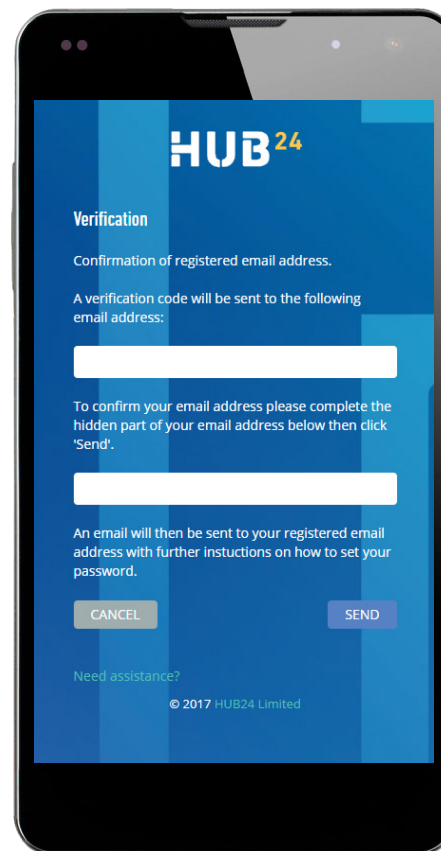
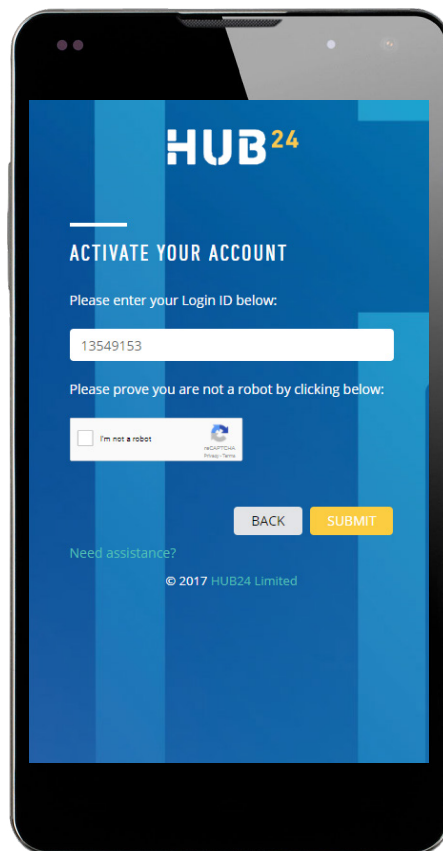
Follow the prompts under the 'Verification' page. A verification code will be sent to you either via SMS or email.

3

Enter your verification code. You'll then be prompted to setup your InvestorHUB password.

4

You're all set!



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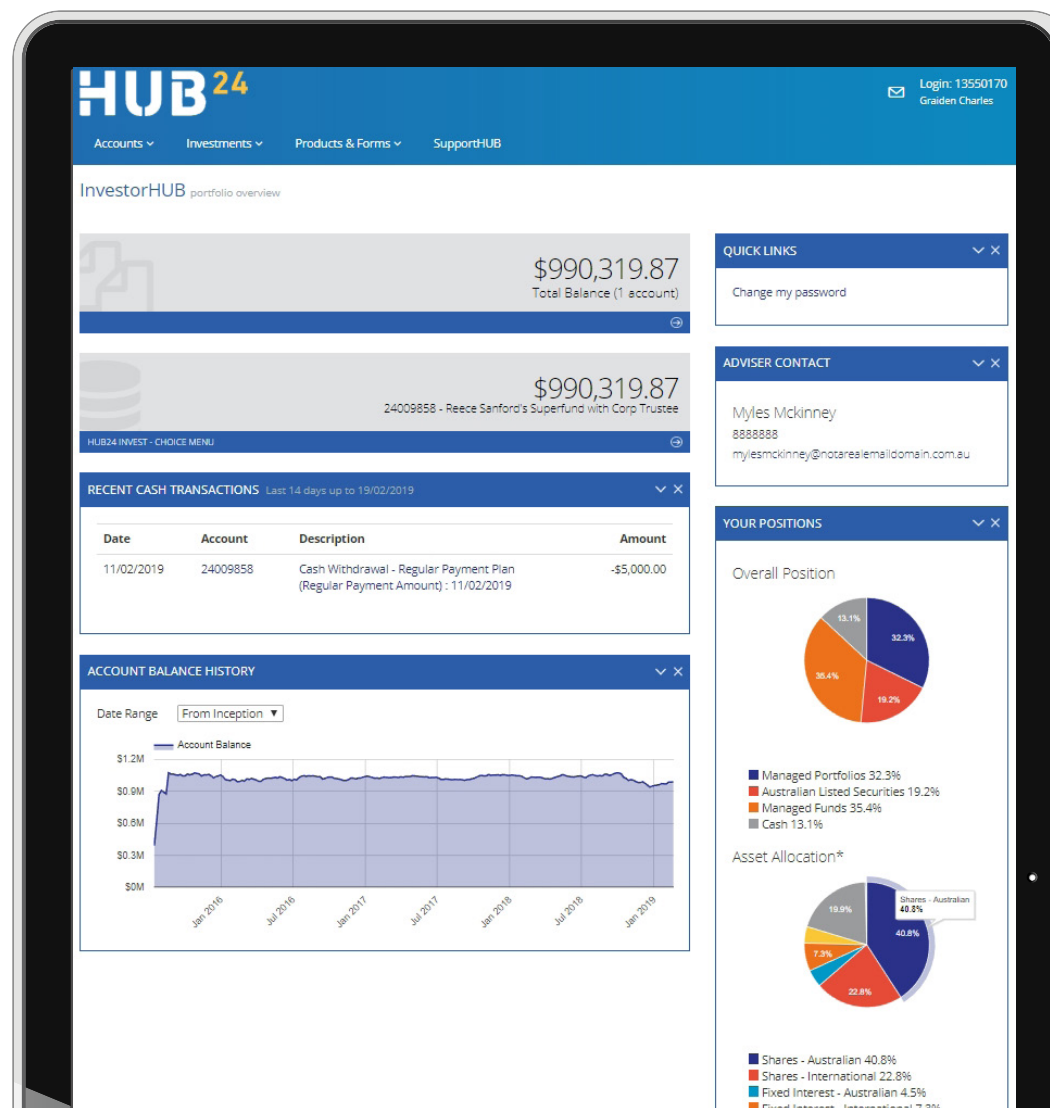
YOUR HOME PAGE

Your home page is where it all starts.

View an overview of all your HUB24 investments, including total account balance, asset allocation, recent cash transactions, any insurances, your HUB24 notifications and your adviser's details.



Watch the video



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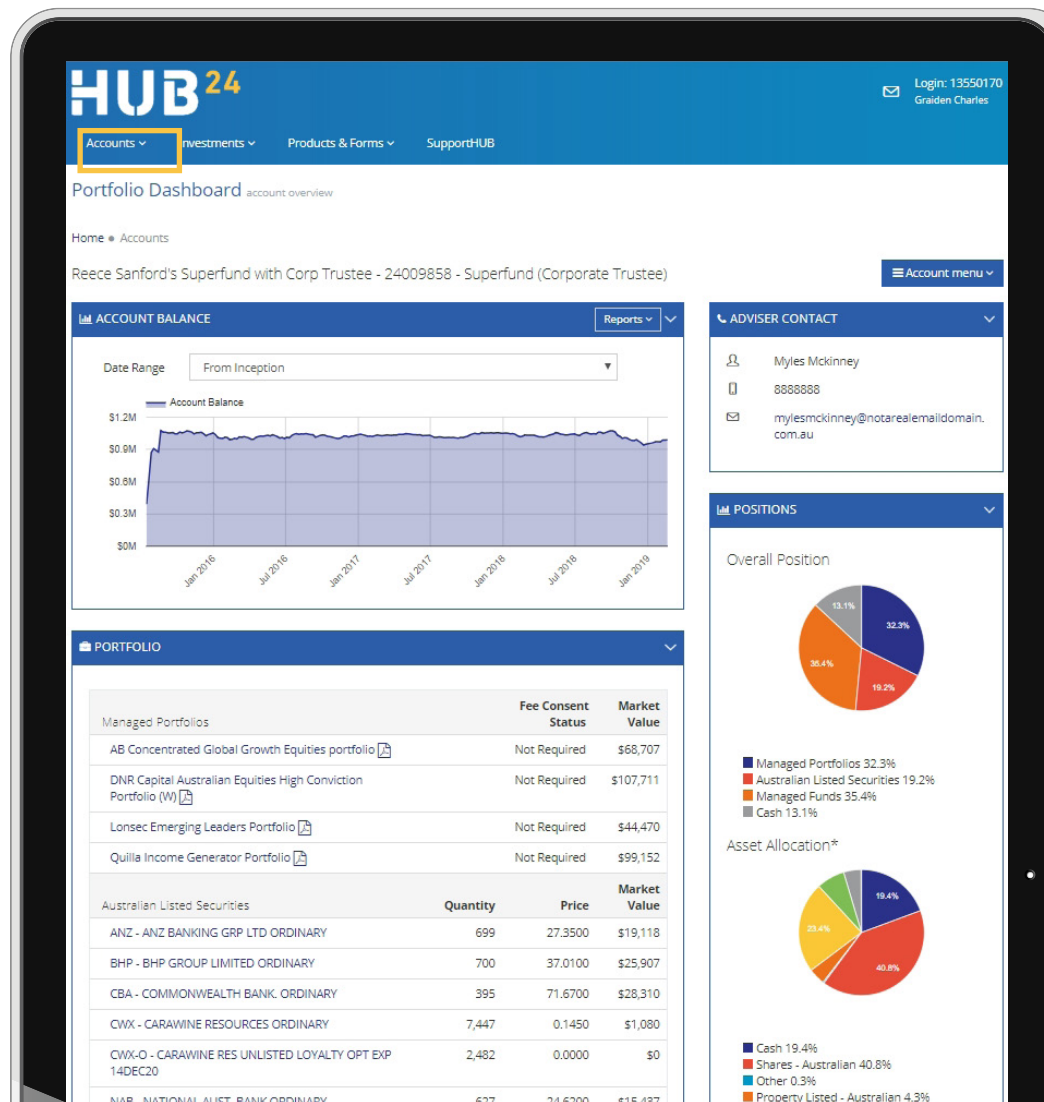
SEE HOW YOUR PORTFOLIO IS SHAPING UP

1

Go to the Accounts tab and select **Accounts**. This will take you to your portfolio dashboard.

2

This will take you to your portfolio dashboard. From here, you can easily access your overall asset value, performance of underlying funds and securities, and view your account balance.



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KEEP EVERYTHING UP TO DATE

Easily view and update your account information.

1

Click on the **Account Menu** button to view the drop down box with your navigation options.

2

From here, you can access:

- Your account details
- Reports and eStatements
- Cash statements and deposit history
- Withdrawal history
- Investment information
- Trading information, including open orders and order history

The screenshot displays the HUB24 Portfolio Dashboard for a user logged in as Graiden Charles (13550170). The dashboard is titled "Portfolio Dashboard account overview" and shows the account for "Reece Sanford's Superfund with Corp Trustee - 24009858 - Superfund (Corporate Trustee)".

Account Menu: A dropdown menu is open, showing various navigation options:

- Portfolio Dashboard Details:** Account Details, Insurance Details, BPAY/EFT Contribution Details, Update Contact Details.
- Cash / Deposits:** Cash Statement, Deposit History, Regular Savings Plan (RSP).
- Withdrawals:** Withdrawal History, Regular Payment Plan (RPP).
- Reports:** Account Reports, Gain/Loss by Security, eStatements, Managed Portfolio Performance.
- Investments:** Investment Options, Investment Exclusions, Drawdown Options, DRP Participations, Fees/Notifications/Asset Allocation/Tax, Non-Custody Assets.
- Trading:** Aggregated Trade Open/Pending Orders, Aggregated Trade Order History, Market Trade Open Orders, Market Trade Order History.

Account Balance: A line graph shows the account balance over time, with a date range selector set to "From Ince". The balance starts at \$0M and rises to approximately \$1.2M by Jan 2016.

Portfolio: A table lists managed portfolios with their fee consent status and market value.

Managed Portfolios	Fee Consent Status	Market Value
AB Concentrated Global Growth Equities portfolio	Not Required	\$68,707
DNR Capital Australian Equities High Conviction	Not Required	\$107,711

Asset Allocation: A pie chart shows the distribution of assets:

- Managed Portfolios: 32.3%
- Australian Listed Securities: 19.2%
- Other: 35.4%

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MOVING YOUR MONEY

There are three different ways your adviser can move money into your account.

1

A cash deposit from your nominated bank account. You will need to give your adviser permission to do this on your application form.

2

If you're old school - its cool, we still accept cheques. You can post a cheque directly to us.

You'll need to make sure the account number is included, and if it's for your super account you'll also need to include the contribution type.

3

BPAY or Direct Debit. You can find these details in your welcome email.

HUB²⁴

Accounts ▾ Investments ▾ Products & Forms ▾ SupportHUB

Login: 13550170
Graiden Charles

Deposit History

Home • Accounts • Deposit History

Reece Sanford's Superfund with Corp Trustee - 24009858 - Superfund (Corporate Trustee) Account menu ▾

Q FILTER ▾

Status: All ▾

Date Requested: From Inception ▾

Start Date: 16/07/2015

End Date: 28/03/2019

Search

Account Name	Date Requested ▾	From Account	Description	Cont. Type	Amount	Fee Type	Fee (inc. GST)	Status	User
Reece Sanford's Superfund with Corp Trustee - 24009858	22/07/2015 9:23:29 AM	Gary Boyd 123456 123456789	internal tfr	Deposit	\$235,000.00	None	\$0.00	Funds Cleared	Myles McKinney
Reece Sanford's Superfund with Corp Trustee - 24009858	16/07/2015 9:59:29 AM	Reuben Green 123456 123456789	Internal SMSF Tranfer	Deposit	\$390,000.00	None	\$0.00	Funds Cleared	Abel Osborne

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REPORTING AT YOUR FINGERTIPS

Easily access reports and your eStatements in one place.

1

Click on the **Account Menu** button to view the drop down box with your navigation options and click on

2

Select which type of report you would like to view from the drop down box.

You can access a range of different reports and eStatements from InvestorHUB, including;

- Performance
- Valuation
- Income/expense
- Tax
- Non-Custody

The screenshot displays the HUB24 'Account Reports' page. The top navigation bar includes 'Accounts', 'Investments', 'Products & Forms', and 'Support-HUB'. The user is logged in as '135501 Graiden Charter'. The page title is 'Account Reports', and the breadcrumb trail is 'Home > Accounts > Account Reports'. The account name is 'Reece Sanford's Superfund with Corp Trustee - 24009858 - Superfund (Corporate Trustee)'. A filter section shows 'Date Range' set to 'Financial Year To Last Rec Date', with 'Start Date' as '1/07/2018' and 'End Date' as '19/02/2019'. The 'REPORT SELECTION' sidebar lists options: 'Generate PDF', 'Clear all', 'Review Reports', 'Performance Reports', 'Valuation Reports' (selected), 'Fee Reports', 'Income/Expense Reports', and 'Transaction Reports'. Under 'Valuation Reports', 'Valuation Summary' is selected. The 'REPORT PREVIEW' section shows a 'Valuation Summary' for 'As at 19/02/2019'. The summary includes the account name and adviser name. Below is a table of managed funds with columns for Code, Security, Units, Last Price, and Market Value.

Code	Security	Units	Last Price (\$)	Market Value (19/02/2019) (\$)	(%)
Managed Funds					
APF000BAU	APF000BAU	24,250,390,000	1.718300	41,635.08	4.20%
CSA000BAU	Bentham Global Income Fund	46,214,992,000	1.061100	49,038.73	4.95%
ETL000BAU	Alfred Gray Australia Equity Fund - Class A	26,748,971,000	1.710600	45,766.79	4.62%
ETL000BAU	Burrows Emerging Conservative Equity Fund (Units)	21,524,230,000	1.473400	31,713.80	3.20%
FID000BAU	Fidelity Global Emerging Markets Fund	2,123,190,000	15.113700	32,085.01	3.24%
MGI000BAU	Magellan Global Fund	23,500,000,000	2.281100	53,814.17	5.43%
PLA000BAU	Platinum International Fund - C Class	18,806,570,000	1.997100	37,603.17	3.78%
UBS000BAU	UBS Tactical Beta Fund - Conservative	12,022,943,000	1.080100	12,947.20	1.29%
				\$56,794.35	56.42%

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KEEPING YOU INFORMED

We'll keep you up to date by sending you messages to your notification centre.

1

When you log into InvestorHUB you'll see a pop up message letting you know there's a new notification. You can also view all notifications by hovering over the **envelope icon**, then **clicking view all**.

Messages can include:

- Notice that your tax reports or eStatements are available
- Trade notifications
- Platform updates

The screenshot displays the HUB24 InvestorHUB interface. At the top, the HUB24 logo is visible alongside navigation links for Accounts, Investments, Products & Forms, and SupportHUB. The user is logged in as Graiden Charles (13550170). A notification pop-up is active, showing 0 unread messages and a 'view all' button. The pop-up lists several notifications, including updated fee disclosures, insurance information, and annual reports. The main dashboard area shows the 'InvestorHUB portfolio overview' with a total balance of \$990,319.8. Below this, there's a 'RECENT CASH TRANSACTIONS' table and an 'ACCOUNT BALANCE HISTORY' chart. The 'YOUR POSITIONS' section on the right features a pie chart showing the overall position: Managed Portfolios (32.3%), Australian Listed Securities (19.2%), and Managed Funds (35.4%).

Date	Account	Description	Amount
11/02/2019	24009858	Cash Withdrawal - Regular Payment Plan (Regular Payment Amount) : 11/02/2019	-\$5,000.00

Position	Percentage
Managed Portfolios	32.3%
Australian Listed Securities	19.2%
Managed Funds	35.4%

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YOUR ACCOUNT ON THE GO

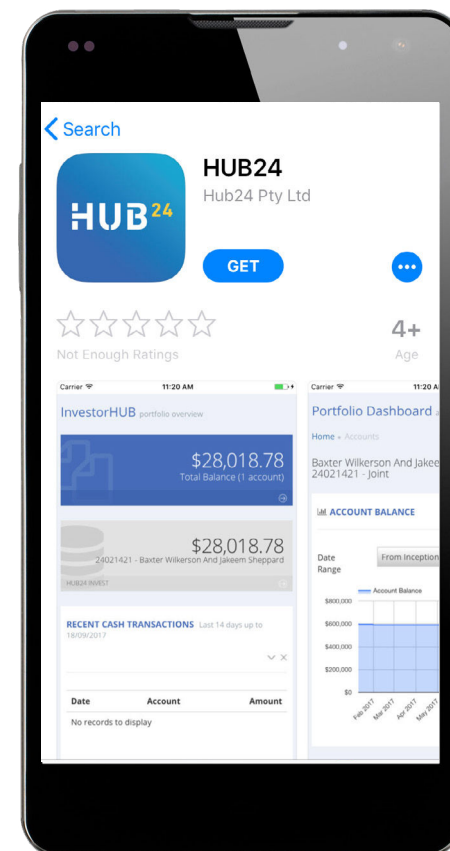
Stay connected and access InvestorHUB from your mobile or tablet.

1

Download the InvestorHUB app to your device from the App Store or get it on Google Play.

2

Visit my.hub24.com.au to access your account from your PC or Laptop.



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WE'RE HERE TO HELP



Email
admin@hub24.com.au



Phone
1300 854 994



URL
hub24.com.au

IMPORTANT INFORMATION

This document is provided by HUB24 Custodial Services Ltd ABN 94 073 633 664, AFSL 239 122 (HUB24 CS) and is current as at 4 July 2018. HUB24 CS is the operator of HUB24 Invest (an investor directed portfolio service) and a promoter and service provider of HUB24 Super which is a regulated superannuation fund. The trustee of and issuer of interests in HUB24 Super is HTFS Nominees Pty Limited, ABN 78 000 880 553, AFSL. 232500, RSE. L0003216.

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