WELCOME TO

HUB24

LET'S GET STARTED

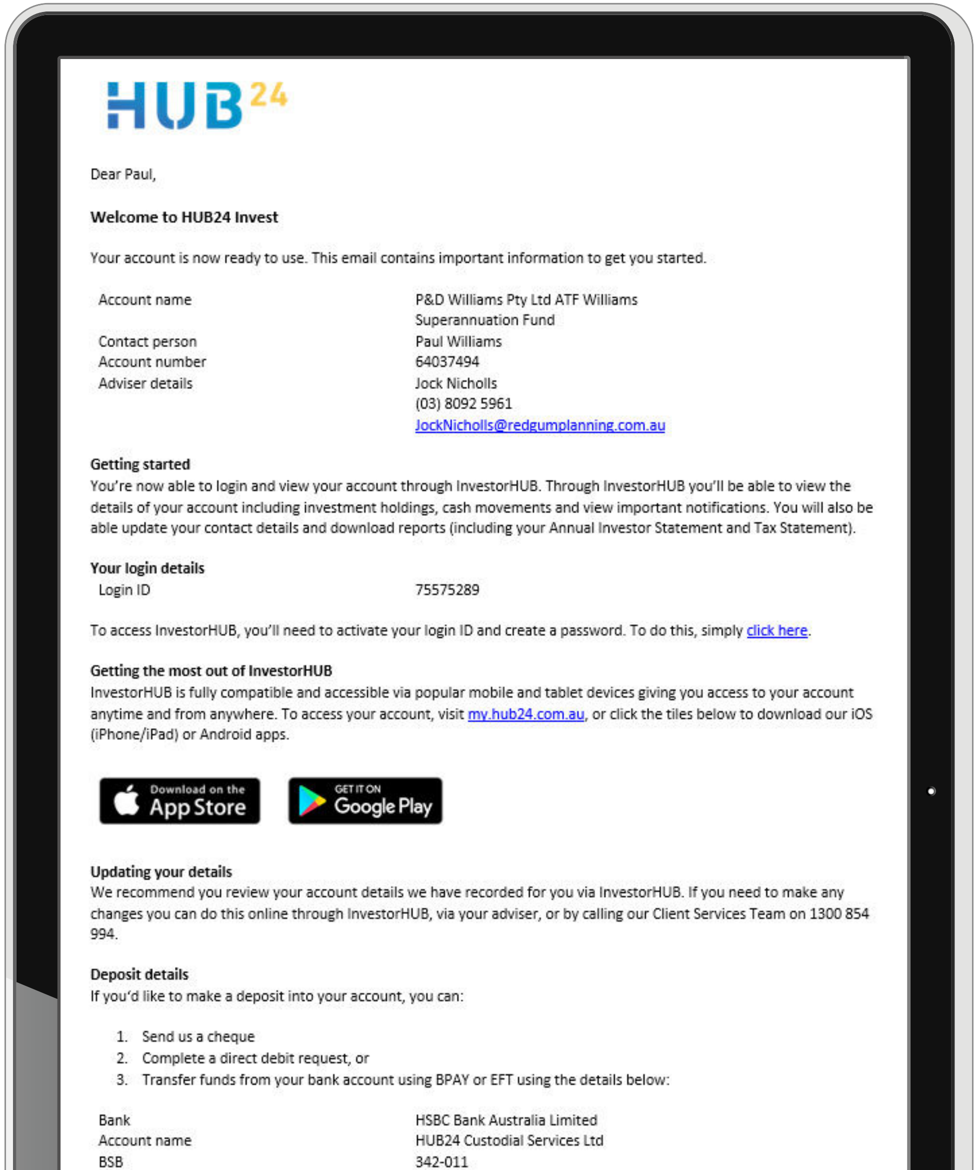
AT A GLANCE

WELCOME ONBOARD

In your welcome email, you will have received:

Your Login ID

A URL to InvestorHUB



Dear Paul,

Welcome to HUB24 Invest

Your account is now ready to use. This email contains important information to get you started.

Account name	P&D Williams Pty Ltd ATF Williams Superannuation Fund
Contact person	Paul Williams
Account number	64037494
Adviser details	Jock Nicholls (03) 8092 5961 JockNicholls@redgumplanning.com.au

Getting started
You're now able to login and view your account through InvestorHUB. Through InvestorHUB you'll be able to view the details of your account including investment holdings, cash movements and view important notifications. You will also be able update your contact details and download reports (including your Annual Investor Statement and Tax Statement).

Your login details

Login ID	75575289

To access InvestorHUB, you'll need to activate your login ID and create a password. To do this, simply click here.

Getting the most out of InvestorHUB
InvestorHUB is fully compatible and accessible via popular mobile and tablet devices giving you access to your account anytime and from anywhere. To access your account, visit my.hub24.com.au, or click the tiles below to download our iOS (iPhone/iPad) or Android apps.

Updating your details
We recommend you review your account details we have recorded for you via InvestorHUB. If you need to make any changes you can do this online through InvestorHUB, via your adviser, or by calling our Client Services Team on 1300 854 994.

Deposit details
If you'd like to make a deposit into your account, you can:

1. Send us a cheque
2. Complete a direct debit request, or
3. Transfer funds from your bank account using BPAY or EFT using the details below:

Bank	HSBC Bank Australia Limited
Account name	HUB24 Custodial Services Ltd
BSB	342-011

EXPERIENCE INVESTORHUB

1

Simply click on your URL to activate your InvestorHUB login.

2

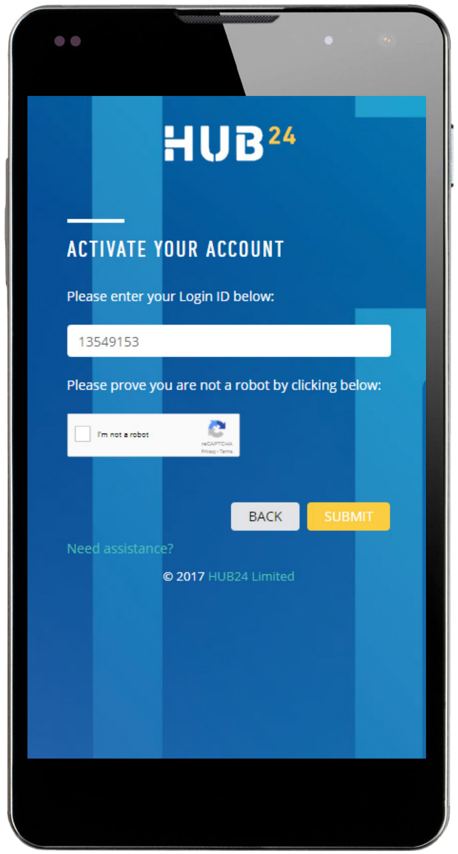
Follow the prompts under the 'Verification' page. A verification code will be sent to you either via SMS or email.

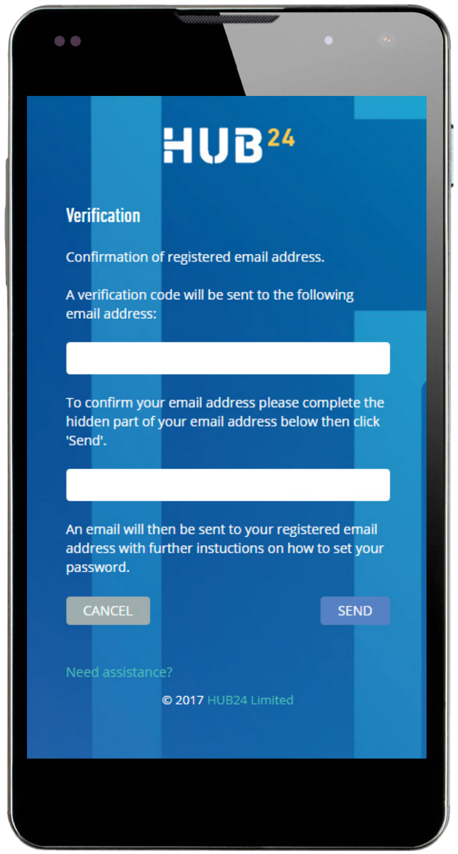
3

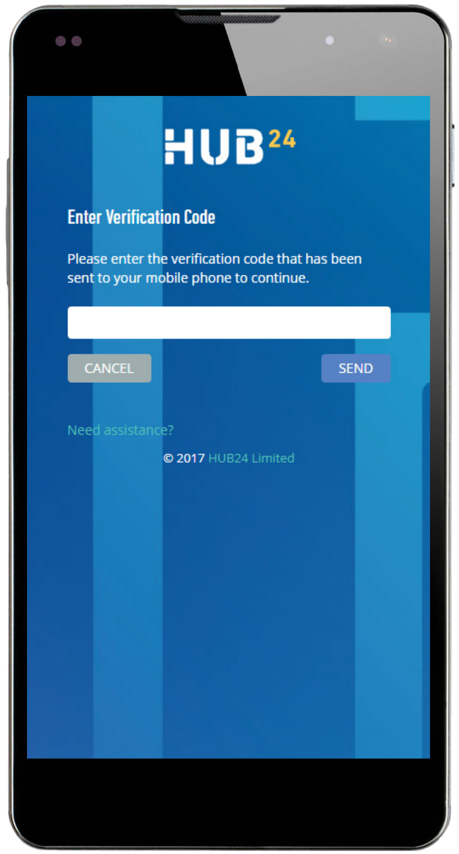
Enter your verification code. You'll then be prompted to setup your InvestorHUB password.

4

You're all set!







HUB24

YOUR HOME PAGE

Your home page is where it all starts.

View an overview of all your HUB24 investments, including total account balance, asset allocation, recent cash transactions, any insurances, your HUB24 notifications and your adviser's details.

Watch the video

SEE HOW YOUR PORTFOLIO IS SHAPING UP

1

Go to the Accounts tab and select **Accounts**. This will take you to your portfolio dashboard.

2

This will take you to your portfolio dashboard. From here, you can easily access your overall asset value, performance of underlying funds and securities, and view your account balance.

HUB24

KEEP EVERYTHING UP TO DATE

Easily view and update your account information.

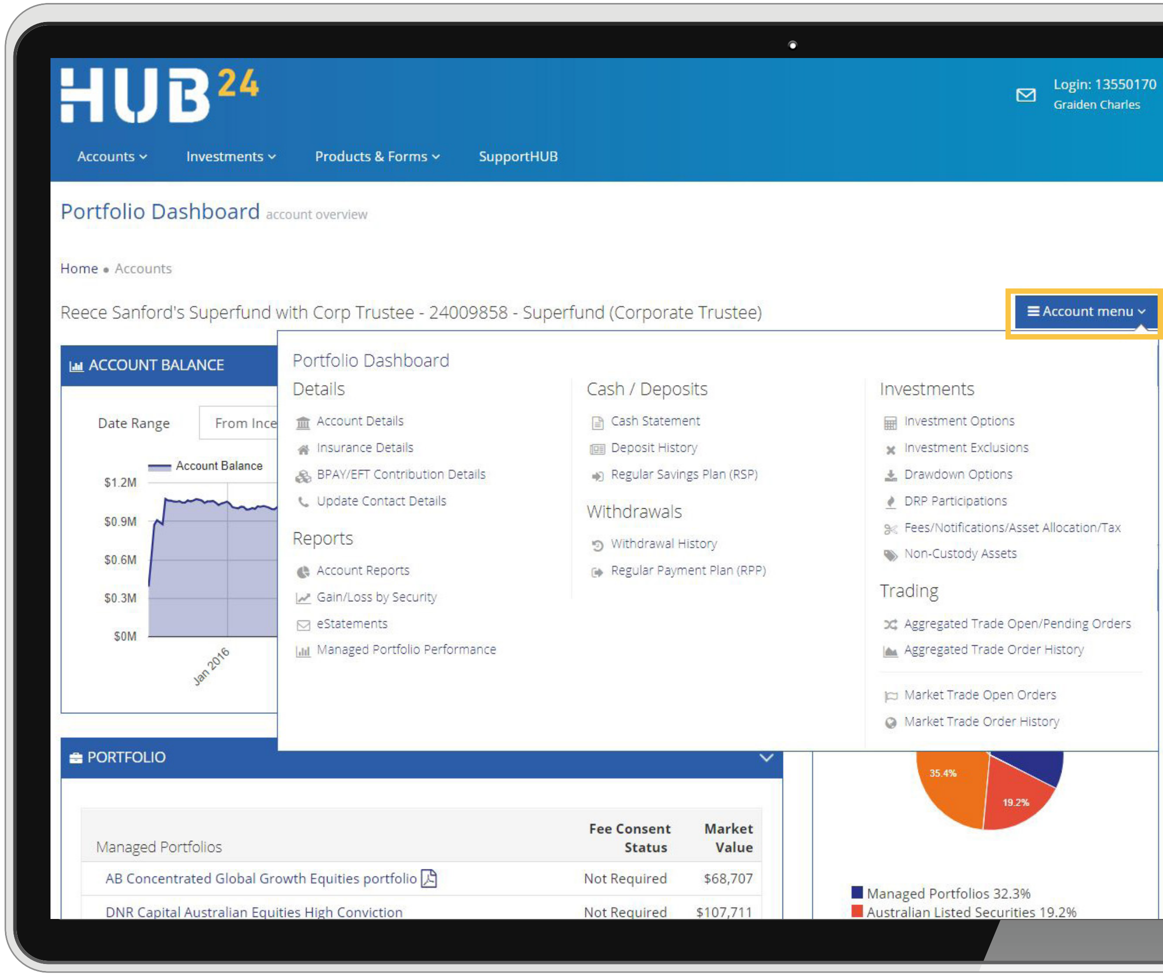
1

Click on the **Account Menu** button to view the drop down box with your navigation options.

2

From here, you can access:

- Your account details
- Reports and eStatements
- Cash statements and deposit history
- Withdrawal history
- Investment information
- Trading information, including open orders and order history



MOVING YOUR MONEY

There are three different ways your adviser can move money into your account.

1

A cash deposit from your nominated bank account. You will need to give your adviser permission to do this on your application form.

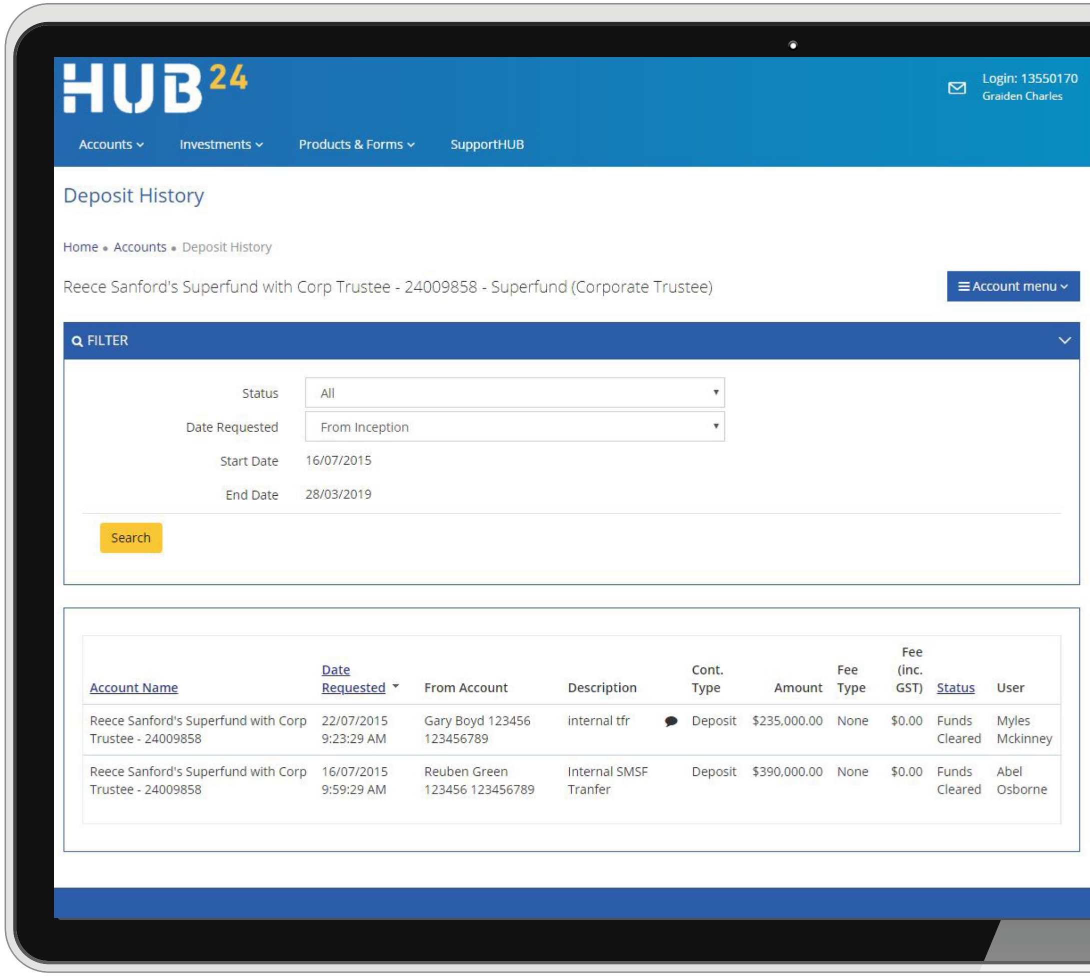
2

If you're old school - its cool, we still accept cheques. You can post a cheque directly to us.

You'll need to make sure the account number is included, and if it's for your super account you'll also need to include the contribution type.

3

BPAY or Direct Debit. You can find these details in your welcome email.



HUB 24

REPORTING AT YOUR FINGERTIPS

Easily access reports and your eStatements in one place.

1

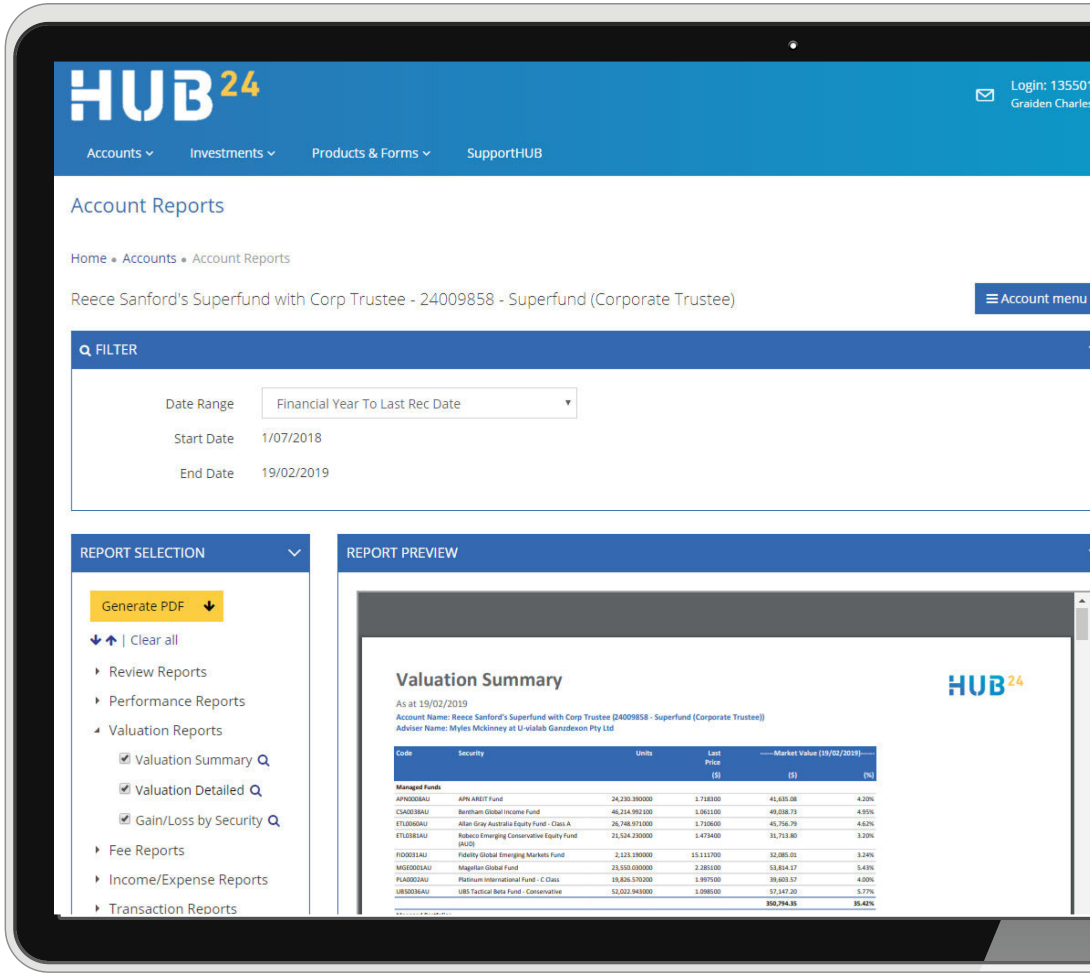
Click on the **Account Menu** button to view the drop down box with your navigation options and click on

2

Select which type of report you would like to view from the drop down box.

You can access a range of different reports and eStatements from InvestorHUB, including;

- Performance
- Valuation
- Income/expense
- Tax
- Non-Custody



KEEPING YOU INFORMED

We'll keep you up to date by sending you messages to your notification centre.

1

When you log into InvestorHUB you'll see a pop up message letting you know there's a new notification. You can also view all notifications by hovering over the **envelope icon**, then **clicking view all**.

Messages can include:

- Notice that your tax reports or eStatements are available
- Trade notifications
- Platform updates

YOUR ACCOUNT ON THE GO

Stay connected and access InvestorHUB from your mobile or tablet.

1

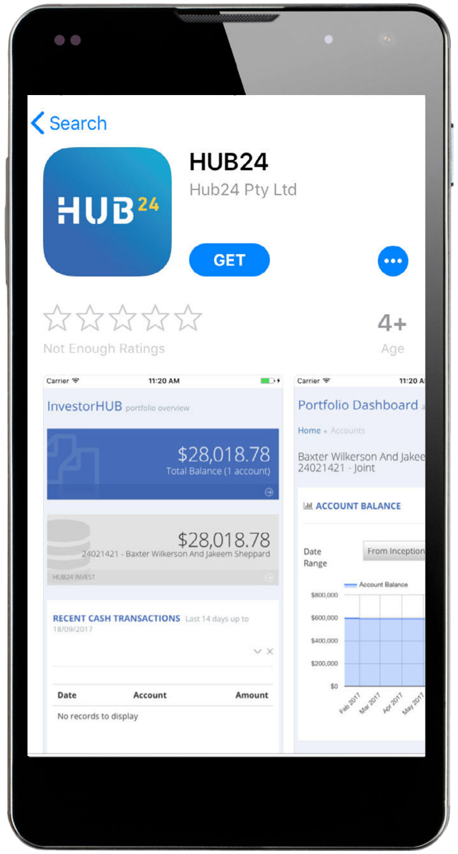
Download the InvestorHUB app to your device from the App Store or get it on Google Play.

2

Visit my.hub24.com.au to access your account from your PC or Laptop.

GET IT ON Google Play

Download on the App Store



WE'RE HERE TO HELP

Email
admin@hub24.com.au

Phone
1300 854 994

URL
[hub24.com.au](hub24.com.au)

HUB24

IMPORTANT INFORMATION

This document is provided by HUB24 Custodial Services Ltd ABN 94 073 633 664, AFSL 239 122 (HUB24 CS) and is current as at 4 July 2018. HUB24 CS is the operator of HUB24 Invest (an investor directed portfolio service) and a promoter and service provider of HUB24 Super which is a regulated superannuation fund. The trustee of and issuer of interests in HUB24 Super is HTFS Nominees Pty Limited, ABN 78 000 880 553, AFSL. 232500, RSE. L0003216.

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